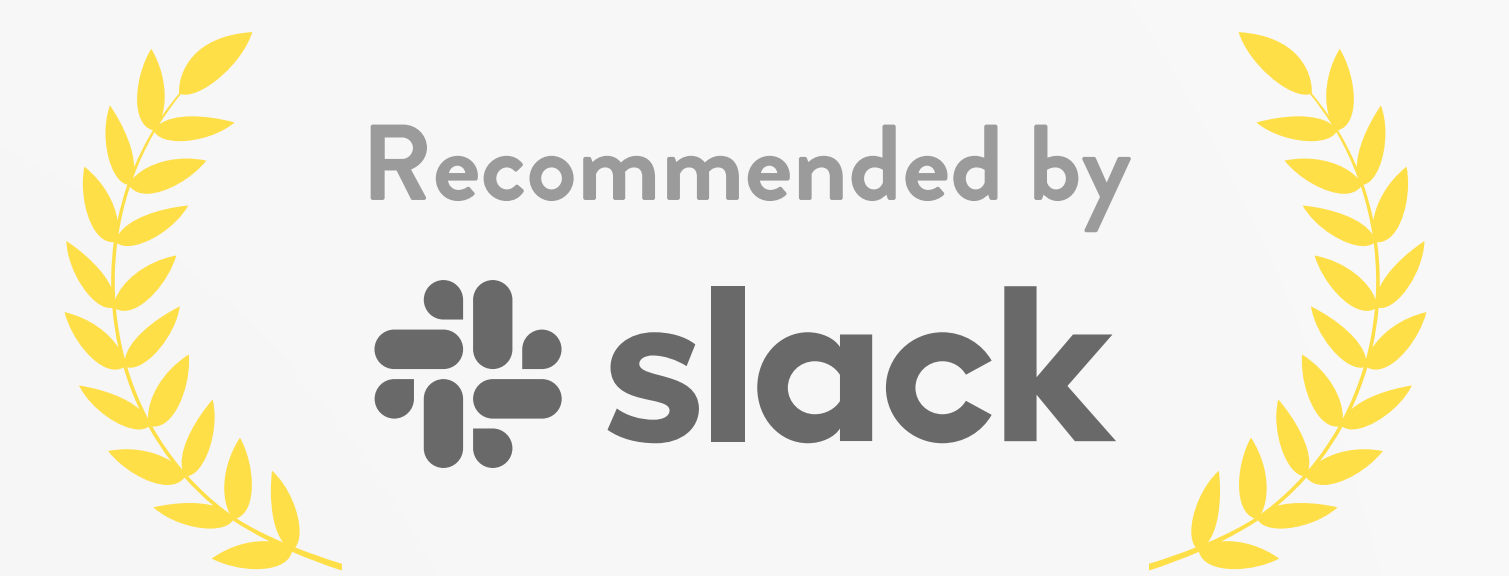


Send, receive and track your personal and team tasks, **100% in Slack.**

Decision Maker Fact Sheet

 Add to Slack



There's no better place to manage your tasks.

To make a real impact, task management tools need to be at your team's fingertips. That's why Sidequest lives entirely inside Slack – the communication platform you already use.

Private and Public Task

Tracking Right Inside Slack

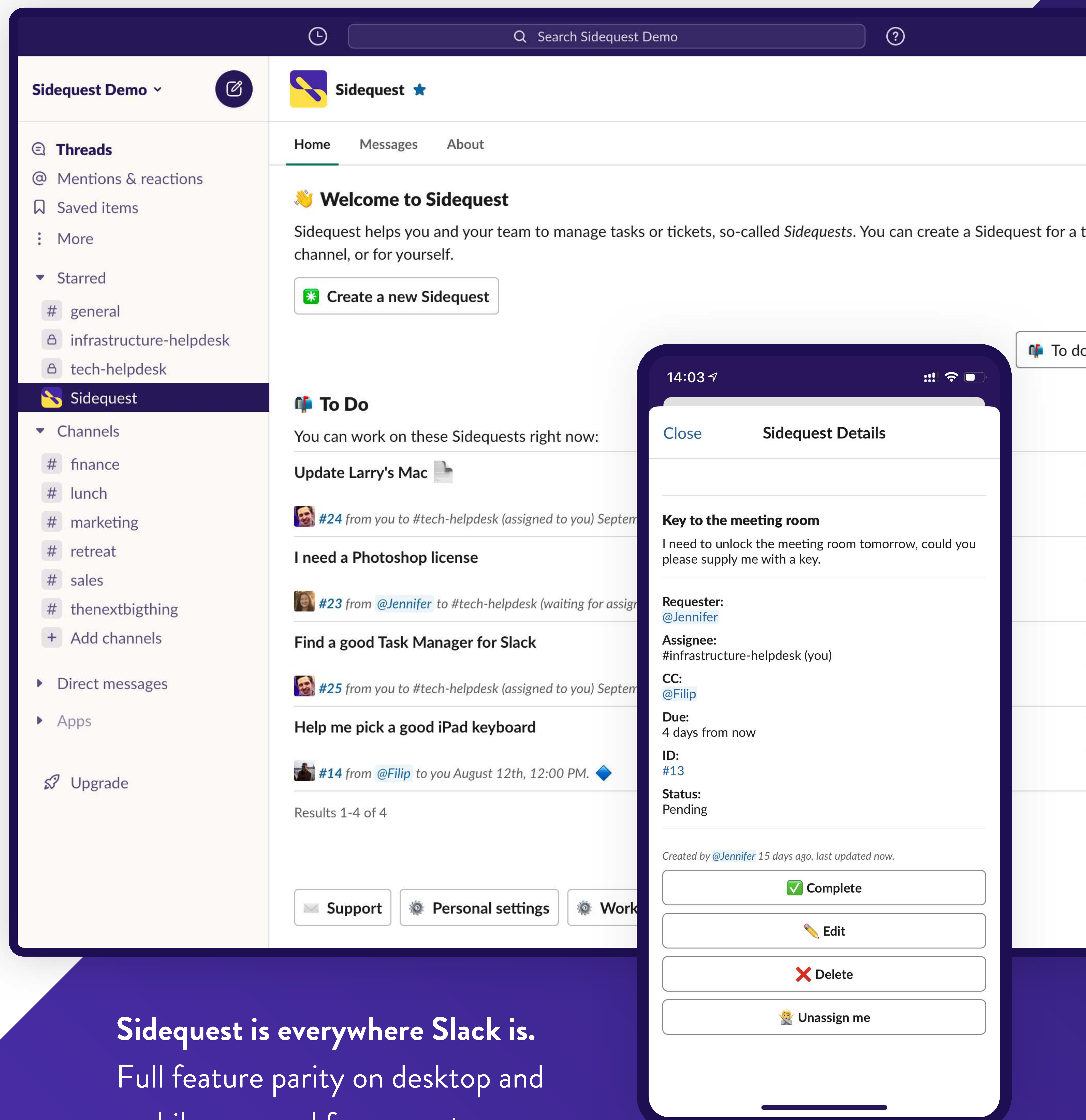
Provide each Slack workspace member with a personal task inbox, and set up additional shared inboxes in channels – these are great for IT, HR, infrastructure and other internal helpdesks.

A Single Point of Truth for Tasks

Always have a shared understanding about the status of tasks so you'll no longer need to wonder: Is it done? Is it still pending? Who is looking after it? What's the deadline?

Task-Based Communication

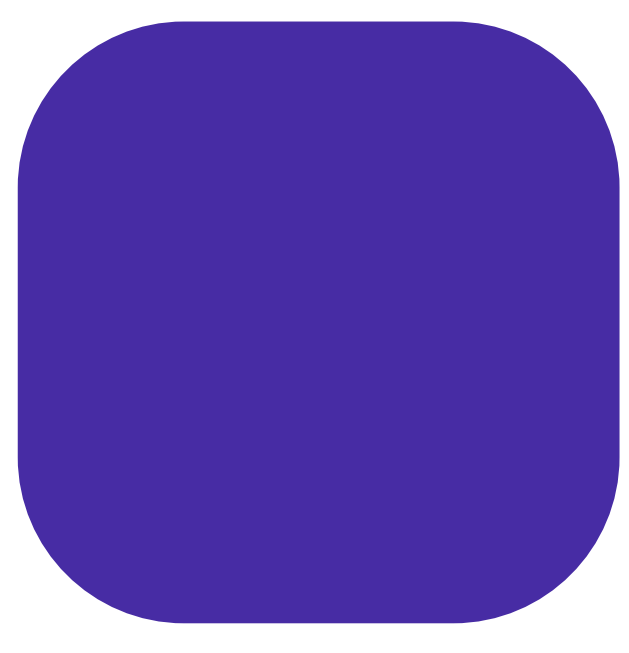
Use the power of native Slack threads to **communicate right inside tasks**, creating a shared task history and reducing ambiguity.



Sidequest is everywhere Slack is. Full feature parity on desktop and mobile, no need for separate apps.

Why is everyone so excited?

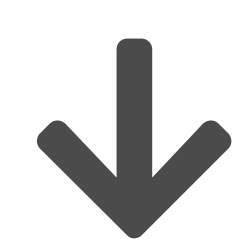
Sidequest combines the best features of helpdesk systems and modern task managers.



Professional Helpdesk Systems. They've been around for ages and are great for getting a shared understanding of tasks, but it often feels a bit like they are stuck in the past. Especially for internal use, where they are often just too clumsy, inaccessible and awkward.



Personal Task Managers. They may be easy to approach, easy to use and everybody has their favorite, but in practice, they are like little silos – there is no single point of truth, and they are largely hidden from the outside. This results in confusion and inefficiencies.



It has to be a Sidequest! Sidequest combines the best of both worlds and brings the power of industry-grade issue management to your workplace.

- ✓ Easy and approachable
- ✓ Works in your existing Slack environment
- ✓ Only as formal as it needs to be
- ✓ Provides for better shared understanding
- ✓ Tried and tested in large installations



Security & Privacy



Official Slack APIs

Slack provides official interfaces that allow us to connect to their service and to securely work with your workspace data.



Reviewed by Slack

Sidequest is a published app on the official Slack App Directory. It has been reviewed by Slack as following best development practices.



Encryption and Logging

All data sent back and forth between our servers, Slack, and yourself is always encrypted by industry-grade algorithms.



Official Slack APIs

Slack provides official interfaces that allow us to connect to their service and to securely work with your workspace data.



Full GDPR Compliance

Sidequest is being developed and operated in the EU. It is governed by GDPR – one of the world's strictest legislations on data protection.

Pricing

Sidequest transforms the way your whole workspace interacts.

✓ 30-day free trial, no credit card required

✓ Unlimited number of tickets

✓ Unlimited number of helpdesk channels

✓ Unlimited number of direct task recipients

✓ In-person support via e-mail

✓ Enterprise and start-up plans available

✓ GDPR-compliant Data Processing Agreement

✓ Monthly payment, monthly cancellation possible



Join us on a 10-minute video tour through Sidequest.

USD **1.50**
per Slack workspace member / month