



Create Helpdesks and Personal Task Inboxes, 100% inside Slack.

Decision Maker Fact Sheet



How can your team benefit from Sidequest?

By providing a single point of truth for tasks in your team, we reduce ambiguity and encourage an independent – yet transparent – way of working.



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Q Search Sidequest Demo

Tracking Right Inside Slack

Provide each Slack workspace member with a personal task inbox, and set up additional shared inboxes in channels – these are great for IT, HR, infrastructure and other internal helpdesks.

A Single Point of Truth for Tasks

Always have a shared understanding about the status of tasks so you'll no longer need to wonder: Is it done? Is it still pending? Who is looking after it?

Sidequest Demo ~ • Joshua Jung	Sidequest 🖈		
Threads	Home Messages About		
@ Mentions & reactions			
↓ Show more	👋 Welcome to Sidequest		
	Sidequest helps you and yo	our team to manage tasks or ticke	ets, so-called Sideq
 Starred 	Sidequest for yourself, but	also for a team mate.	
# general	Create a New Sidequest		
infrastructure-helpdesk		14:03 A ::	
tech-helpdesk		Close Sidequest Details	
Sidequest	To Do		
	These Sidequests have be		elong to:
 Channels + 	Order a new Desk Lamp	Key to the meeting room	
# finance		I need to unlock the meeting room tomorrow, co please supply me with a key.	ould you
# lunch	#1 from/to you June 8th, 1 Help me with mounting a Requester: @Jennifer Assignee:		
# marketing			
		#infrastructure-helpdesk (you)	

What's the deadline?

Task-Based Communication

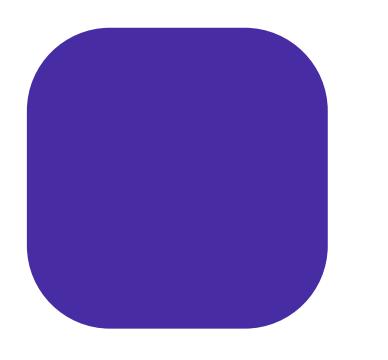
Use the power of native Slack threads to communicate right inside tasks, creating a shared task history and reducing ambiguity.

# retreat	#5 from @Filip to you June	CC:
# sales		@Filip Due:
# thenextbigthing	iPhone charging cable	4 days from now ID:
 Direct messages 	#7 from @Filip to you June	#13 Status:
 Slackbot 	Water the flowers	Pending
O Ben Schuedzig	#11 from/to you July 22nd	Created by @Jennifer 15 days ago, last updated now.
Dornd		Complete
		Edit
	X Delete	
Sidequest is everywh	😤 Unassign me	
Full feature parity on		
mobile devices, no foi		

Why is everyone so excited?

Sidequest combines the best features of

helpdesk systems and modern task managers.



Professional Helpdesk Systems. They've been around for ages and are great for getting a shared understanding of tasks, but it often feels a bit like they are stuck in the past. Especially for internal use, where they are often just too clumsy, inaccessible and awkward.

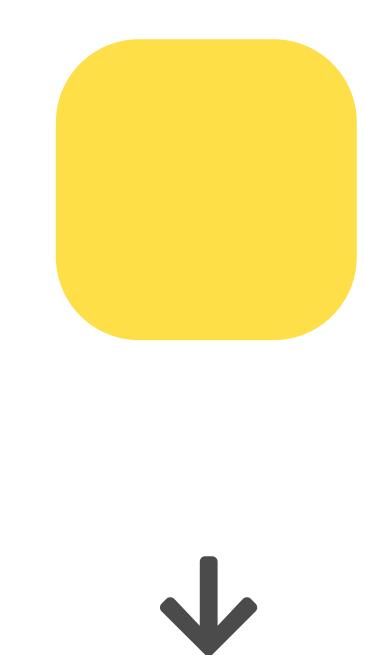
Security & Privacy Official Slack APIs Slack provides official interfaces that allow us to connect to their service

and to securely work with your workspace data.



Reviewed by Slack

Sidequest is a published app on the official Slack App Directory. It has



Personal Task Managers. They may be easy to approach, easy to use and everybody has their favorite, but in practice, they are like little silos – there is no single point of truth, and they are largely hidden from the outside. This results in confusion and inefficiencies.



It has to be a Sidequest! Sidequest combines the best of both worlds and brings the power of industry-grade issue management to your workplace.





Works in your existing Slack environment

been reviewed by Slack as following best development practices.

Encryption and Logging

All data sent back and forth between our servers, Slack, and yourself is always encrypted by industry-grade algorithms.



Official Slack APIs

Slack provides official interfaces that allow us to connect to their service and to securely work with your workspace data.









Tried and tested in large installations

Full GDPR Compliance

Sidequest is being developed and operated in the EU. It is governed by GDPR – one of the world's strictest legislations on data protection.



Sidequest transforms the way your whole workspace interacts.



- Unlimited number of tickets
- Unlimited number of helpdesk channels
- Unlimited number of direct task recipients



In-person support via e-mail





GDPR-compliant Data Processing Agreement



Monthly payment, monthly cancellation possible



Get 50% off the first three months by using this code.

USD 1.50 per Slack workspace member / month